

INDIANA – Cattery and Kennels

Quality boarding for cats and dogs

CTRA. DEL MARQUESADO, CAMINO PALOMA DE LA PAZ 22, "INDIANA",
11130 CHICLANA, CADIZ.

TEL: 956 535560, MOBILE: 699819035

www.indiana.com.es

Boarding Terms & Conditions – Cattery

Business Hours and Appointments

We are open to the public Monday to Saturday for your convenience. All visits, deliveries and collections are between 10.00am to 2.00pm and 5.00pm to 7.00pm.

For a viewing, dropping off or collecting your cat you must phone and make an appointment before you arrive.

Once you have made an appointment, please be on time. If you are going to be delayed, please phone.

15 minutes before your appointment time the gates will be opened. If you do not arrive or phone to say you are delayed, 15 minutes after your appointment the gates are closed and we will be back to our normal duties. If you arrive after this point you will need to make another appointment.

We are closed to the public on every Sunday of the year, all public holidays.

Veterinary Services

We have the services of a state of the art clinic only 10 minutes away. We have 24-hour emergency veterinary call out cover. In the unlikely event that your cat needs veterinary services, we will do whatever is necessary to ensure your cat is properly looked after.

Veterinary services will be added to your invoice exactly as they are invoiced to us. Our only charge is a nominal fee of €15 to transport your cat to the veterinary clinic.

Medication

The client must supply written instructions regarding any medicines to be given and their application. We are happy to administer medication to your cat while they stay with us.

Vaccinations

We require all our clients to bring a record of vaccination for their cat, which confirms that it has been vaccinated within the time period allocated by your veterinarian vaccination certificate. If a cat has been revaccinated since its last visit, it is the client's responsibility to furnish a new vaccination record. This is so that we may update our records and for the benefit of all our clients.

- Feline leukemia.
- Feline CVR
- Rabies
- Microchip
- If the cat has been homed as an adult - test of leukemia and Feline IFV are required.

All cats coming to stay at *INDIANA* must have been wormed recently before arriving. They must be free of fleas and other parasites and undergoing a monthly effective flea and tick prevention programme. If your cat is not protected from parasites we will treat your cat on arrival at *INDIANA* and a charge will be made.

Food

Due to the number of products available we stock IAMS and Whiskas cat foods. Alternatively, you can bring your cats food. Any remaining uneaten food is given to the client at collection time.

The boarding charges include two meals a day and treats.

The client must advise *INDIANA* of any special dietary requirements on booking.

What to bring

We provide very comfortable bedding, food and water bowls. To help your cat feel at home quickly especially on his/her first stay a client may bring the cats own bedding, toys, food and bowls, etc. Please make a note of the items you bring to make sure that we return them to you.

Health & Hygiene

All residents are regularly checked for any irregularities.

All residents sleep indoors in the *INDIANA* house, in clean dry bedding, which is laundered regularly. Our facilities are maintained to a very high standard with all areas being cleaned and sanitized regularly.

Residents are never allowed to wander freely with other residents. Residents from different homes are never housed together.

Supervision

In the *INDIANA CATTERY* your cat will be attended to 7 days a week. The owners live on site and there is constant supervision of the animals.

Reservations / Peak Seasons

We suggest that you make your reservations as early as possible especially for peak holiday periods. **For these peak periods we require a 3-night deposit. If you cancel your reservation more than 21 days prior to your arrival date, this deposit will be refunded.**

During peak periods it is important that you book enough time in a reservation, as there may be no vacancies to extend the stay.

Boarding Fees

Our daily boarding charges are €8.00. There is a half day charge of €4.00.

We accept payment only by Cash. Our charges are on a daily basis.

Please note: -

- Failure to collect your pet on the pre-arranged date without contacting *INDIANA CATTERY*.
- Failure to pay boarding fee.
- Failure to respond to any correspondence from Indiana.

In the event of the above criteria occurring, *INDIANA CATTERY* will have no choice but to consider the animal's future.

MINIMUM RESERVATION PERIOD

Our minimum reservation is 2 days.

Summer Season - 1st June to 31st August the minimum stay is 3 days.

Christmas Season - 15th December to 15th January – minimum stay is 5 days.
